

## Leadership Development Program Foundations of Leadership (LDP-1)

### COURSE NUMBER    **FAA01210**

For information about this course, contact:  
FAA Program Manager: Shepherd Curl  
(386) 446-7132

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### DESCRIPTION AND LEARNING STRATEGY

This segment of the *Leadership Development Program* is intended for newly selected supervisors who are not managing in a bargaining unit environment. (For those who need in-depth knowledge of labor management relations, see *Leadership Development and Labor Relations*). This course expands and integrates foundational knowledge and skills for new supervisors to be effective leaders. Participants will recognize their supervisory roles and responsibilities; examine leadership styles; apply policy information in work situations using interpersonal communication skills, coaching and conflict resolution techniques; and develop action plans.

Instructional methods include videotapes, readings, skill assessment instruments, skill practices, indoor and outdoor (low element challenge course), and highly interactive exercises to simulate the challenges of the workplace.

### OBJECTIVES

At the conclusion of this course, participants will enhance the following skills:

- Analyze how leadership style impacts job performance.
- Give and receive feedback in work-related situations.
- Demonstrate interpersonal communication skills in various work-related scenarios.
- Apply recommended procedures to resolve performance and conduct issues.
- Apply knowledge of FAA policies and programs in supervisory situations.
- Develop an action plan for supporting continued growth in supervisor/leadership effectiveness.

### RELATED COMPETENCIES

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| <ul style="list-style-type: none"> <li>• Accountability and Measurement</li> <li>• Agility</li> <li>• Building Alliances</li> <li>• Building Teamwork and Cooperation</li> <li>• Building a Model EEO Program</li> <li>• Communication</li> </ul> | <ul style="list-style-type: none"> <li>• Developing Talent</li> <li>• Innovation</li> <li>• Integrity and Honesty</li> <li>• Interpersonal Relations and Influence</li> <li>• Managing Organizational Performance</li> <li>• Problem Solving</li> </ul> |
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### CLASS SIZE

20 participants

**LENGTH**    4½ days  
(Monday, 8:00 a.m. – Friday, 12:00 noon)  
36 hours

### LOCATION

FAA Center for Management and Executive Leadership  
Palm Coast, Florida

### UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

### WHO SHOULD ATTEND

Newly selected supervisors of non-bargaining unit employees and all others with supervisory responsibilities

### ENROLLMENT

To arrange a **fee-for-service delivery**, call Shep Curl at (386) 446-7132.

### PREREQUISITE

None

### PRECOURSE

None

### RELATED COURSES

Managing Change  
([FAA01306](#))  
Strategic Planning  
([FAA01275](#))  
Systems Thinking  
([FAA01277](#))